



CUSTOMER SERVICE ADVISORY

July 28, 2003

Dear Tigé Customer,

As a valued Tigé customer, we would like to advise you of a possible swim step bracket issue that you might experience with your recent purchase of a new Tigé boat.

We have experienced some failures of the swim step brackets on the 2003 model 21i. This failure consists of the swim step brackets bending or the welds breaking. This only has happened on the 21i models. Tigé Boats, Inc. feels that in our efforts to be proactive in any failures, we would like to advise you to schedule an appointment with your dealership's service department to have these swim step brackets replaced with the revised thicker bracket. The replacement of the swim step brackets will be covered under warranty and will be of no cost to you.

If you are due for 20-hour service or any other regular scheduled maintenance on your boat this would be an excellent opportunity to have the swim step brackets replaced. There are no warning signs for detection of the brackets bending. Once the brackets bend the welds are stressed, which will result in a failure. At no time has the swim step detached from the transom of the boat.

Tigé Boats, Inc. values all of our customers and their time on the water so we are strongly recommending this replacement to ensure that you have uninterrupted boating pleasure.

If you have a questions or need further assistance with this issue please do not hesitate to contact your local dealer or our customer service office at 325-676-7777.

Sincerely,

Andrew Reyes
Customer Service Manager
Tigé Boats, Inc.