



CUSTOMER SERVICE ADVISORY

July 28, 2003

Dear Tigé Customer,

As a valued Tigé customer we would like to advise you of a possible shifter handle issue that you might experience with your recent purchase of a new Tigé boat.

We have experienced a few shifter handle failures in recent months. Some handles have become loose, falling off the shifter. Tigé Boats, Inc. feels that in our efforts to be proactive in any failures, we would like to advise you to schedule an appointment with your dealership's service department to have the shifter inspected. The inspection will cover the removal of the setscrew at the base of the shifter handle. Once the setscrew is removed, Lock Tight will be added to the setscrew and reinstalled. This service will be covered under warranty and will be of no cost to you.

If you are due for 20-hour service or any other regular scheduled maintenance on your boat this would be an excellent opportunity to have the shifter inspected. There are no warning signs for detection of the shifter becoming loose and detaching. The shifter handle can and could possible come off while using the boat.

Tigé Boats, Inc. values all of our customers and their time on the water so we are strongly recommending this inspection to ensure that you have uninterrupted boating pleasure.

If you have a questions or need further assistance with this issue please do not hesitate to contact your local dealer or our customer service office at 325-676-7777.

Sincerely,

Andrew Reyes
Customer Service Manager
Tigé Boats, Inc.